

Ensure performance with QIAGEN[®] services

for QIAamplifier[®] 96



Maximize instrument uptime and productivity,
and protect your investment

Our comprehensive list of service products for the QIAamplifier 96 will allow you to choose the service option that best fits your needs and keeps your instrument functioning according to the manufacturer's specifications. The QIAamplifier 96 for fast and high-performance end-point PCR is serviced at our Regional Repair Center (RRC), which is equipped with sophisticated tools and where our team's expertise comes forward to keep your instrument running at all times.

QIAGEN service agreements for QIAamplifier 96

QIAGEN offers a wide range of service agreement levels and subscriptions to suit all labs and budgets. Discover which service agreement best fits your needs.

Service solutions for QIAamplifier 96	Preventive Subscription	Core Service Agreement	Full Service Agreement
Cat. no.	9245373	9245374	9245375
Repair service in our RRC (labor, shipping)	10% discount	✓*	✓
Repair parts coverage	10% discount	One repair service	✓
Preventive Maintenance/Inspection Service	✓	✓	✓
Software updates	✓	✓	✓
Technical phone support	Standard hours	✓	✓
	Extended hours	-	✓†
	Special hotline	-	-
Loaner instrument	-	-	✓‡

* One repair service per contract year. 10% discount on additional repair services. † Extended hours for Full Service Agreement available in NA only.

‡ Subject to availability.

QIAGEN Preventive Maintenance/Inspection Service

For QIAamplifier 96, we recommend an annual Preventive Maintenance/Inspection Service, which is available as a component of a service agreement, or the Preventive Subscription. This service includes, but is not limited to, the following:

- Cleaning and maintenance
- Software check
- PCR program test
- Touchscreen test
- Heated-lid test
- Fan test

Ordering information

QIAamplifier 96 service packages – instruments and service agreements

Service product	Instrument	Installation	Training	Full service agreement	Preventive Maintenance/ Inspection	Cat. no.
QIAamplifier 96 Device (115 V)	✓	–	–	–	✓	9002992
QIAamplifier 96 Device (230 V)	✓	–	–	–	✓	9002996

Related service products for QIAamplifier 96

Service product	Description	Cat. no.
QIAamplifier, Installation & Training	On-site installation of instrument hardware and system software. Includes application training for hands-on experience on instrument and qualifying up to four lab staff members.	9245372

For more information about QIAamplifier 96, visit www.qiagen.com/qiaamplifier-96

For more information about QIAGEN Services visit www.qiagen.com/service-and-support/service-solutions

Register on My QIAGEN at <https://login.qiagen.com/login>

The QIAamplifier 96 is intended for molecular biology applications. This product is not intended for the diagnosis, prevention, or treatment of a disease.

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